

# PSAA MONTHLY

## HIGHLIGHTS

### Bowling Tournament Flyer & Registration

(pages 19-20)

### Save the Dates!

Check out all of our upcoming events on page 5.

### You're Invited: OCAA Annual Symposium

(pages 13)

### Claims Conversations

(beginning on page 7)

### September Luncheon Drawing Winners

(page 18)

### Blue Bucket \$50 Winner

(page 5)

## WHAT'S HAPPENING NOW...



The PSAA Bowling Tournament is almost here and you do not want to miss out on all of the fun!

Friday, October 21st  
Lunch @ 12pm  
Bowling 1pm - 3pm

Bowlero South Seattle  
100 Andover Park West  
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Check out our flyer on page 19 of this newsletter for more information as well as our registration form on page 20.

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Fire Origin and Cause  
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Water Intrusion Analysis  
Vehicle Accident Reconstruction  
Mechanical Evaluation  
Construction Defect Analysis

Electrical Failure Analysis  
Foundation Failure Evaluation  
Product Liability Evaluation  
Premises Liability Assessment  
Building Code Compliance  
HVAC Evaluation



- **October 21st** - Bowling Tournament at Bowlero in Southcenter. Check out our flyer and get your registration form on pages 20-21
  - **October 28th** - OCAA Symposium at Portland Airport Sheraton Hotel. Check out the flyer on page 13
  - **November 18th** - Monthly Lunch & Learn at Renaissance Hotel in Seattle sponsored by Degenkolb.
- 
- **December 2nd** - Annual Holiday Party at Winemakers Reserve in Woodinville.



PSAA \$50 Blue Bucket Winner was **Mike Adams** of Mutual of Enumclaw



Mike was gracious enough to donate the \$50 back to the pot, so October's drawing will be \$100.

### **What is the Blue Bucket??**

The Blue Bucket has been around since the inception of SCAA (Seattle Claims Adjusters Association), over 80 years ago. The bucket contains the current members of PSAA. Each month, we draw from the Blue Bucket. If no one wins, the pot increases by \$50 until someone wins in person.



**Interested in sponsoring a meeting for PSAA, but wondering what that entails?**

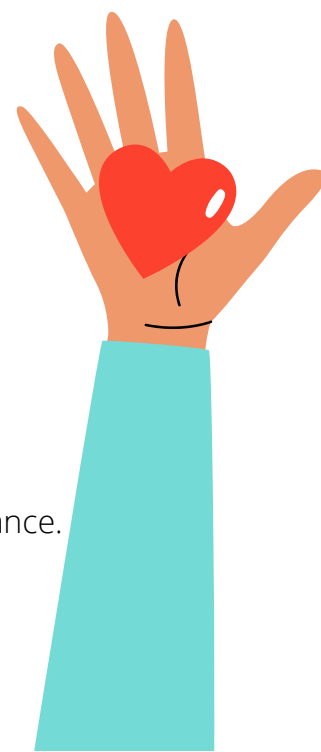
**To become our next meeting or dessert sponsor, contact Lizzy Adkins at [lizzy.adkins@us.crawco.com](mailto:lizzy.adkins@us.crawco.com).**

### **What is a MEETING SPONSOR?**

1. Logo featured on PSAA's website and newsletter as a meeting sponsor.
2. One complimentary registration for the meeting.
3. An opportunity to speak to the attendees about your company.
4. Pass out marketing materials or raffles for attendees or adjusters only.
5. Obtain a complete list of the attendee list to include email addresses.
6. Cost is \$500.

### **What is a DESSERT SPONSOR?**

1. Logo featured on PSAA's website and newsletter as a meeting sponsor.
2. One complimentary registration for the meeting.
3. An opportunity to speak to attendees about your company.
4. You may either choose to bring store bought desserts OR work with the Renaissance.
5. Pass out marketing materials or raffles for attendees or adjuster only.
6. Obtain a complete list of the attendee list to include email addresses.



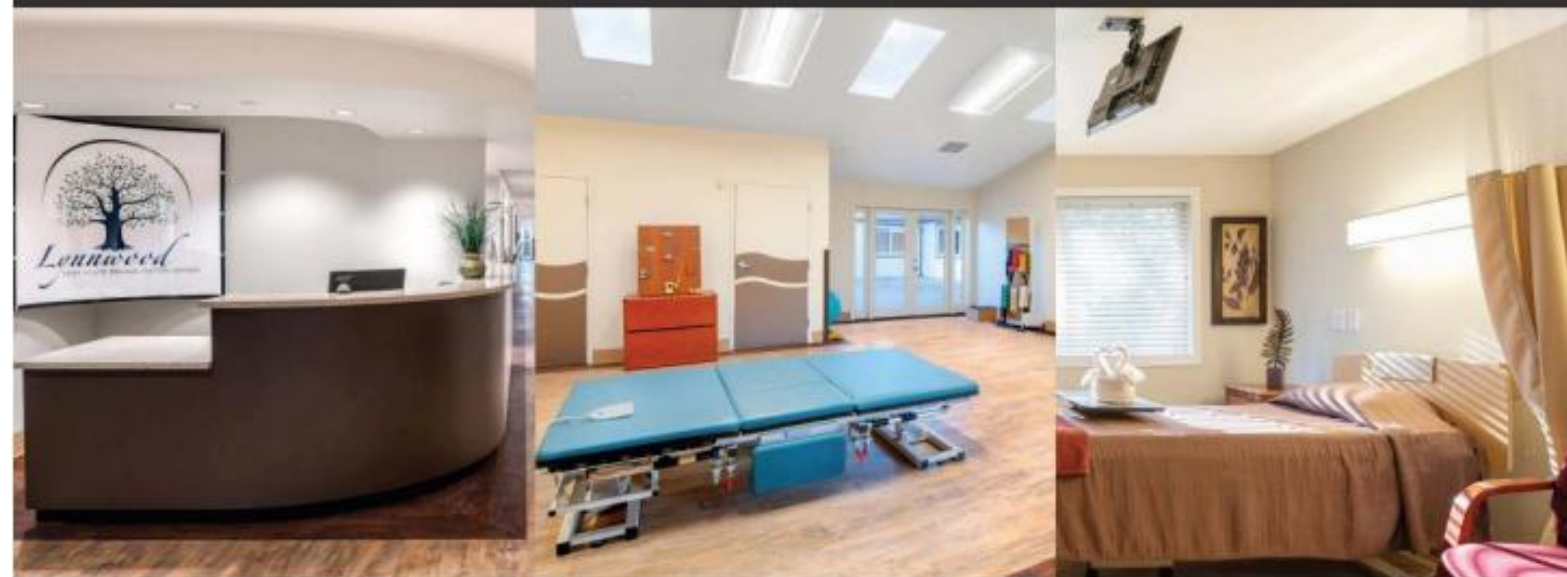




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# CLAIMS CONVERSATIONS



with Roger Howson

Claims Dispute Resolution  
PSAA Newsletter Editor and  
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"I love the smell of pumpkin spice in the morning."  
-Robert Duvall in Apocalypse Now

Autumn is our opportunity for a new beginning. Whether we are still in school, have kids who are in school, work in academia (teacher, counselor, coach, etc.), or find ourselves rerouting our daily commute to avoid getting stuck behind school busses most of us are hardwired to an academic calendar.

Now that we are back to work OCAA is inviting us PSAA brethren to attend their annual Spring Symposium, which is scheduled for Friday, October 28th. They still call it their Spring Symposium out of habit, but also because calling it a Fall Symposium sounds like they're going to spend the day discussing nothing but slip and fall claims- not that the slip and fall topic wouldn't be interesting.

Here is a sneak peek at the proposed curriculum:

OCAA/CPCU Annual Spring Symposium for 2020, 2021, and 2022 (They're out of season and either early or late- depending on your point of view.)

(continued on page 11)



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# CLAIMS CONVERSATIONS

*(continued from page 7)*

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“Claims 2022 and Beyond: Claims Happen While You’re Making Other Plans”

7:30am-8:30am Registration and Early Bird Vendor Appreciation- beat the midday rush to get your OCAA Passport stamped to be eligible for prizes.

8:30am-9:00am Nancy Greenidge and Carol Watkins re: Welcome, Announcements, and Other Random Information You Will Want to Know

9:00am-10:00am Elizabeth Lampson and Johnathon Henderson @ Davis Rothwell re: Jury Verdicts: 80% of Success Is Just Showing Up

10:00am-10:30am Vendor Appreciation Break

10:30am-11:30am Micah Pilgrim @ JS Held re: Forensic Accounting: Numbers Don't Lie (But Some Claimants Do)

11:30am-1:00pm Lunch, Networking, and More Vendor Appreciation

1:00pm-2:00pm Grainger Stuck @ JS Held re: Builders Risk: When Underwriting Fails Claims Prevail

2:00pm-2:30pm Last Chance to Hug a Vendor

3:30pm-4:00pm Nancy Greenidge and Carol Watkins re: Raffle Results and Recognition

4:00pm-curfew OCAA/CPCU Post Symposium Cocktail Party

*(continued on page 15)*



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# CLAIMS CONVERSATIONS

(continued from page 11)

OCAA is working with the Washington Office of the Insurance Commissioner to confirm continuing education accreditation for all the sessions. OCAA is even trying to get CE credit for the post-symposium cocktail party- perhaps they can pass it off as a deep dive into "Liquor Liability from a Claimant's Perspective".

Enough about OCAA, let's now focus on the annual PSAA Bowling tournament scheduled for Friday, October 21st at Bowlero, formerly known as ACME Bowl, at 100 Andover Park West, Tukwila, WA 9818 across from Southcenter Mall. You need to sign up right now because PSAA is limited to ten lanes, and you KNOW more than forty of our members will want to be bowling. You will find sign-up information elsewhere in this newsletter (Courtney never tells me in advance where she's hiding those things).

Sign up even if you've never bowled or if you think that you suck at bowling. It is impossible to embarrass yourself at one of these events. First of all, any athletic endeavor which can be engaged while eating, drinking, and smoking is not a serious sport... that includes co-ed softball, golf, and bocce ball. Second of all, no one is watching you because we are all too busy socializing (you wouldn't believe how often we have to chase down bowlers to take their turn because they're at another lane yakking it up with their buddies).

Third (and most important) of all, there's nothing you can do as a bowler that we haven't seen before... we've had bowlers let go of their ball on the backswing, miss their lane entirely, hang on to their ball so long that they throw it straight up in the air, and we've had bowlers fall flat on their face (one of them was 6'4" 285 pounds, and made everyone think there had been an earthquake).

That should be our new tag line, "PSAA, we suck at bowling, but we excel at fun."

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425-892-1901



Congratulations to our winners from our luncheon drawings in September:

★  
Vendor Partner Drawing:  
**Peter Doffing of Jensen Hughes**

Adjuster Drawing:  
**Jack O'Neil of Sedgwick**

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# BOWLING TOURNAMENT

FRIDAY, OCTOBER 21ST

Lunch @ Noon - Bowling 1pm to 3pm



## **Bowlero South Seattle**

100 Andover Park West, Tukwila, WA 98188

Event or Sponsorship Questions? Contact Bianca Mollo at  
[bianca.mollo@atirestoration.com](mailto:bianca.mollo@atirestoration.com) or 206-620-4281

Send your registration form and payment to Lizzy Adkins, 2409 78th AVE W,  
University Place, WA 98466

Pay ONLINE: [www.pugetsoundadjusters.org/online-payment-center](http://www.pugetsoundadjusters.org/online-payment-center)

# PSAA BOWLING TOURNAMENT & LUNCH REGISTRATION



**Bowlero South Seattle - Friday, October 21st**  
**100 Andover Park West, Tukwila, WA 98188**  
**Lunch @ 12pm - Bowling 1pm to 3pm**

**Note: You must be pre-registered for bowling and lunch to attend, so fill this out and submit ASAP!**

- \_\_\_\_\_ \$0 PSAA Claims Member not bowling on a sponsored lane may bowl and have lunch at no charge.
- \_\_\_\_\_ \$300 Lane Sponsorship (including bowling, shoes, and lunch for up to 4 people. Note: Only 10 lanes available.)
- \_\_\_\_\_ \$25 Vendor Lunch Only (list your name/company/email below)
- \_\_\_\_\_ \$35 Vendor Lunch/Bowling (SINGLE)

## Lane Sponsorship (Team) or Individual Bowler (Single) or Vendor Lunch Only:

**Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

E-mail: \_\_\_\_\_ Adjuster Member: YES - NO - N/A

**Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

E-mail: \_\_\_\_\_ Adjuster Member: YES - NO - N/A

**Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

E-mail: \_\_\_\_\_ Adjuster Member: YES - NO - N/A

**Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

E-mail: \_\_\_\_\_ Adjuster Member: YES - NO - N/A

### Submit form and check or credit card receipt to:

PSAA c/o Lizzy Adkins, 2409 78th Ave W, University Place, WA 98466  
or via e-mail to [lizzy.adkins@us.crawco.com](mailto:lizzy.adkins@us.crawco.com)

**Pay online with a credit card at:** [www.pugetsoundadjusters.org/online-payment-center](http://www.pugetsoundadjusters.org/online-payment-center)

**Event/Sponsorship questions?** Contact Bianca Mollo - [bianca.mollo@atirestoration.com](mailto:bianca.mollo@atirestoration.com) or 206-620-4281

**Additional sponsorship opportunities** (contact Bianca Mollo if you'd like to be a sponsor):

- \*Complete Buy-Out of Lunch Sponsorship - \$1200 OR Shared Sponsorship at \$300 each for a total of 4 sponsors
- \*Complete Buy-Out of Bottomless Soft Drinks Sponsorship - \$200 (limited to one sponsor)
- \*Complete Buy-Out of Dessert Sponsorship - \$200 (limited to one sponsor)
- \*Trophy Sponsor - Sponsor to provide prizes for 1st, 2nd, and Worst Team (4 each, total of 12 and we ask our sponsor to get creative! Sometimes less is best!)
- \*Adjuster Gift Card Sponsor - Sponsor to provide gift cards in increments of \$25 each.



# PSAA Membership Application for 2022-2023



## PSAA Mission Statement

*Puget Sound Adjusters Association is a professional organization dedicated to the ongoing education of the claims community — providing an arena for member interaction and the sharing of knowledge and resources.*

- Share timely & professional information
- Camaraderie with colleagues & service providers
- Keep current regarding professional products & services
- Learn skills that enhance daily service operations & delivery

## ANNUAL MEMBERSHIP APPLICATION

ANNUAL MEMBERSHIP DUES FOR THE YEAR STARTING SEPTEMBER 1, 2022 TO AUGUST 31, 2023

**DUES ARE \$50 FOR THE YEAR.\***

Submit this application and pay with check or pay online with credit card.

Mail to: PSAA, 2409 78th Ave W, Tacoma, WA 98466 or scan and email to [lizzy.adkins@us.crawco.com](mailto:lizzy.adkins@us.crawco.com)

Please print or type information

Application is: (Check one)    Renewal \_\_\_\_\_    New \_\_\_\_\_    Change \_\_\_\_\_    Referred by \_\_\_\_\_

- Applicant is:
- |   |  |
|---|--|
| <input type="checkbox"/> <b>ACTIVE Member \$50*</b><br><b>Carrier Claims Personnel</b> (claims adjusters, managers, supervisors, underwriters, subrogation, etc.), Risk Managers, Self-Insured & Insurance Pool personnel, Independent Adjusters, TPAs, Agents, Brokers | <input type="checkbox"/> <b>Associate Member \$50</b><br>Attorney<br><br><input type="checkbox"/> <b>Vendor Partner</b> Advertise in Newsletter Contractor, IME, Car Rental, Restoration, Engineering, etc. <u>See ad rate form for fees</u> |
|---|--|
- Corporate Members** (6 or more employees from one office) \$30 per person  
 To qualify for this rate, persons must be eligible for ACTIVE membership and there must be at least 6 applicants located within the same office.
- Honorary Member** NO DUES — PSAA, SCAA and TCAA Past Presidents

Paid by:     Check     Credit Card    Amount Enclosed: \$ \_\_\_\_\_

Applicant Name \_\_\_\_\_ Job Title \_\_\_\_\_  
*(For Corporate Members, please list names and email addresses below)*

Company \_\_\_\_\_ Discipline:  Property  Casualty  Auto  Work Comp  Other

Company Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email Address \_\_\_\_\_  
*The PSAA Monthly Newsletter and other association correspondence will be sent via email.*

**\*Claims Personnel who pay dues receive free attendance at ALL PSAA functions and events, including monthly meetings, parties and the annual symposium.**

### Corporate Members:

Name: _____	Email: _____
Name: _____	Email: _____
Name: _____	Email: _____
Name: _____	Email: _____
Name: _____	Email: _____
Name: _____	Email: _____